

Gateway Animal Care Group, PC

410 Dover Road | Clarksville, TN 37042 | 931-645-7757 | 931-645-8121

Financial Policy

Thank you for choosing Gateway Animal Care Group, PC. Our primary mission is to deliver the best and most comprehensive veterinary care available for your pets. An important part of the mission is making the payment for optimal care as easy and manageable for our clients. We do require payment in full for services rendered, however we offer several payment options.

Payment Options:

You can choose from:

- Cash, Check, Visa[®], MasterCard[®], American Express[®], Discover Card[®]
- Convenient Monthly Payment Plans¹ from CareCredit[®]
 - o Allow you to begin treatment today, pay the veterinarian/surgeon in full and pay Care Credit over time - interest free
 - o Available for any treatment amount with approved credit
 - o Can be used repeatedly - for your entire family - without having to reapply¹

Deposit & Billing:

For some treatments or hospitalized care, a deposit may be required. For healthcare plans requiring comprehensive care of more than \$300, we will require a 1/2 down deposit to begin your pet's treatment. We charge .015% monthly interest on any hold checks older than 30 days. Gateway Animal Care Group, PC may relinquish your balance owed after 90 days to a collection agency. If you have a returned check, it goes directly to Checkmarc USA/PayTek Solutions, which then electronically retrieves the funds plus the state allowed collection fee (\$39.00) from your bank account.

Additional Policy Information:

For clients with pet insurance, we do require payment when services are rendered. However, we are happy to provide you with the necessary documentation to submit a claim to your insurance carrier for your reimbursement.

If you have any questions, please do not hesitate to ask. We are here to provide the very best veterinary care available to your pets.

By signing below, you agree to the foregoing terms of payment:

Client/Owner Signature _____ Date _____

Client/Owner Name (Please Print) _____

Pet Name _____ Species _____ Breed _____

¹Subject to credit approval